



## Incase Return Form

Please use this form to report any issues which are covered by the Incase Warranty. You must supply us with both the completed form and a copy of your original sales receipt. Please note that incomplete forms will not be accepted.

**Please print your info clearly**

Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Country: \_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail: \_\_\_\_\_

**List the Incase product purchased and when and where you bought it.**

Category:  iPod Case  Laptop Case  Backpack  Guitar Bag  Other

Product: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Store: \_\_\_\_\_ Location: \_\_\_\_\_

**Describe the issue with the product. Please be as detailed as possible. If you have a photo of the problem, feel free to include it with this form.**

Problem: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Send this completed form including proof of purchase to:**

Incase Returns  
15751 Tapia St  
Irwindale CA 91706

**Or fax to:**  
626-480-7877

Once we can validate your claim we will e-mail you an RMA (Returned Merchandise Authorization) receipt number. This will authorize us to accept your returned product for inspection. Please note that we will not receive any shipments that are not accompanied by a valid RMA receipt number.

This form will expire 30-days from the date of your initial claim All invalid and expired forms will be deleted from our system.